

From

Director General Higher Education  
Haryana Panchkula.

To

**(i) The Vice Chancellors,**

1. Kurukshetra University, Kurukshetra.
2. Maharshi Dayanand University, Rohtak.
3. Chaudhary Devi Lal University, Sirsa.
4. Bhagat Phool Singh Mahila Vishwavidyalaya Khanpur Kalan.
5. Indira Gandhi University, Meerpur (Rewari)
6. Chaudhary Ranbir Singh University, Jind.
7. Chaudhary Bansi Lal University, Bhiwani
8. Gurugram University, Gurugram
9. Dr. B.R. Ambedkar National Law University, Sonipat
10. Maharshi Valmiki Sanskrit University, Kaithal
11. Guru Jambheshwar University of Science & Technology, Hisar

**(ii) The Principals**

1. All Govt. Colleges situated in the State of Haryana.
2. All Govt. Aided Colleges situated in the State of Haryana.
3. All SFS Colleges situated in the State of Haryana.

Memo No. 18/93-2024 UNP (4)

Dated, Panchkula, the 06-10-2025

**Subject: For awareness regarding notified services of Haryana on the Auto Appeal System under Right to Service Act, 2014 -Reg..**


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Kindly refer to the subject cited above.

I am directed to invite your attention on a very urgent matter regarding 04 notified services of Higher Education on Auto Appeal System (AAS) portal under Right to Service Act. These services were notified by the Govt. on 06 Aug 2024 (Copy Enclosed) to ensure transparent and time-bound services to the Students.

It is intimated that all State Universities under the ambit of Directorate of Higher Education have successfully on-boarded all the four (04) notified services of Higher Education on the Auto Appeal System (AAS) Portal. The students can apply for these services through SARAL portal of the Haryana Government also.

It is, therefore, you are requested to aware the students through banners/standees/leaflets/promotional videos, or through notice boards and create student desks for queries regarding the Auto Appeal System portal and the services provided under this system, so that the students can be benefited through this scheme under the Act.

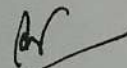
  
Joint Director UNP  
for Director General Higher Education  
Haryana Panchkula

Dated, Panchkula, the 06-10-2025

**Endst. No. Even**

A copy of the above is forwarded to the following for information and necessary action:-

1. The Director General, Technical Education Haryana, Panchkula.
2. The Registrars of all concerned State Universities
3. PS/ACSHE for information of W/ACSHE.
4. PS/Chairperson, HSHEC for information of W/Chairperson, HSHEC.
5. PS/DGHE for information of W/DGHE.

  
Joint Director- UNP  
for Director General Higher Education



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## EXTRAORDINARY

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हरियाणा सरकार

सामान्य प्रशासन विभाग

(प्रशासकीय सुधार शाखा)

अधिसूचना

दिनांक 6 अगस्त, 2024

संख्या 7/31/2014-3ए०आर०.— हरियाणा सेवा का अधिकार अधिनियम, 2014 (2014 का 4) की धारा 3 की उपधारा (1) तथा (2) के अधीन प्रदत्त शक्तियों का प्रयोग करते हुए, हरियाणा के राज्यपाल, आयोग की सिफारिशों पर, इसके द्वारा, नीचे दी गई अनुसूची में यथा विनिर्दिष्ट उक्त अधिनियम के अधीन उच्चतर शिक्षा विभाग, हरियाणा की निम्नलिखित सेवाएं, समय सीमा, जिसके भीतर ये नागरिकों को उपलब्ध करवाई जानी हैं, पदाभिहित अधिकारी, प्रथम शिकायत निवारण प्राधिकारी तथा द्वितीय शिकायत निवारण प्राधिकारी अधिसूचित करते हैं, अर्थात् :-

अनुसूची

क्रम संख्या	विभाग का नाम	सेवा का नाम	दी गई समय सीमा	पदाभिहित अधिकारी	प्रथम शिकायत निवारण प्राधिकारी	द्वितीय शिकायत निवारण प्राधिकारी
1	2	3	4	5	6	7
1	उच्चतर शिक्षा विभाग	प्रवासन प्रमाण पत्र	07 दिन	सहायक कुलसचिव	कुलसचिव	कुलपति
2	उच्चतर शिक्षा विभाग	अनन्तिम डिग्री जारी करना	05 दिन	परीक्षा नियंत्रक	कुलसचिव	कुलपति
3	उच्चतर शिक्षा विभाग	परिणाम घोषित होने के 30 दिनों के भीतर छात्र द्वारा प्राप्त नहीं होने पर विस्तृत अंक प्रमाण पत्र जारी करना	10 दिन	परीक्षा नियंत्रक	कुलसचिव	कुलपति
4	उच्चतर शिक्षा विभाग	परिणाम घोषित होने के 180 दिन के भीतर छात्र द्वारा प्राप्त नहीं होने पर मूल डिग्री जारी करना	10 दिन	परीक्षा नियंत्रक	कुलसचिव	कुलपति

टी०वी०एस०एन० प्रसाद,  
मुख्य सचिव, हरियाणा सरकार।

**HARYANA GOVERNMENT**  
**GENERAL ADMINISTRATION DEPARTMENT**  
 (Administrative Reforms Branch)

Notification

The 6th August, 2024

**No. 7/31/2024-3AR.**— In exercise of the powers conferred under sub-sections (1) and (2) of section 3 of the Haryana Right to Service Act, 2014 (4 of 2014), the Governor of Haryana, on the recommendation of the Commission hereby notifies the following services, the time limit within which these are to be provided to citizens, the Designated Officers, First Grievances Redressal Authority and Second Grievances Redressal Authority of Higher Education Department, Haryana under the said Act as specified in the Schedule given below, namely :-

**Schedule**

Serial Number	Name of the Department	Name of Service	Given Time limit	Designated Officer	First Grievances Redressal Authority	Second Grievances Redressal Authority
1	2	3	4	5	6	7
1	Higher Education Department	Migration Certificate	07 Days	Assistant Registrar	Registrar	Vice Chancellor
2	Higher Education Department	Issuance of Provisional Degree	05 Days	Controller of Examination	Registrar	Vice Chancellor
3	Higher Education Department	Issuance of DMC if not received by student within 30 days from the declaration of result	10 Days	Controller of Examination	Registrar	Vice Chancellor
4	Higher Education Department	Issuance of Original Degree if not received by Student within 180 days from the declaration of result	10 Days	Controller of Examination	Registrar	Vice Chancellor

T.V.S.N. PRASAD,  
 Chief Secretary to Government Haryana.